

**DEPARTMENT OF PROGRAM SERVICES**

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**Case Management  
Systems Office  
(CMSO)**

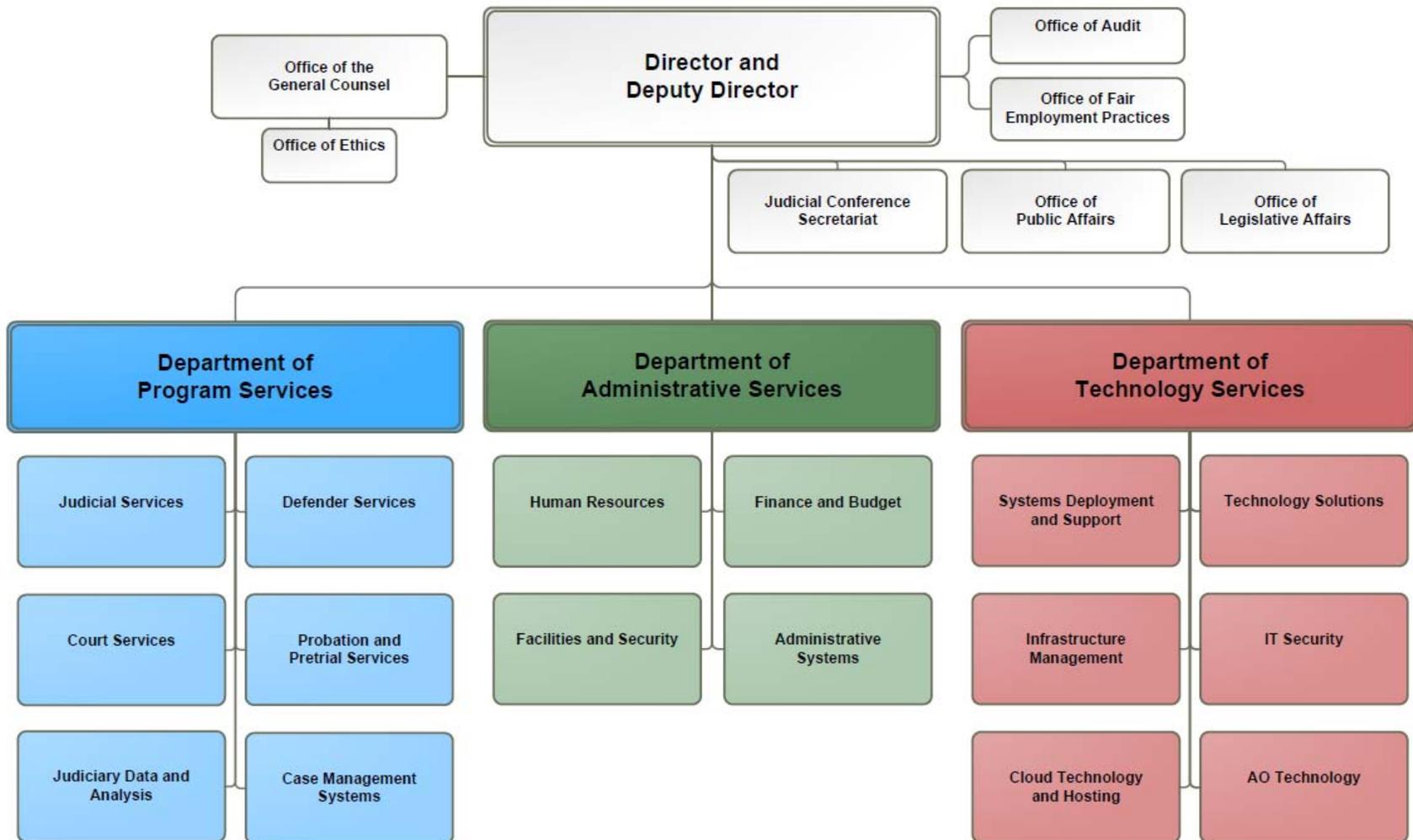
August 6<sup>th</sup> 2014

## Agenda

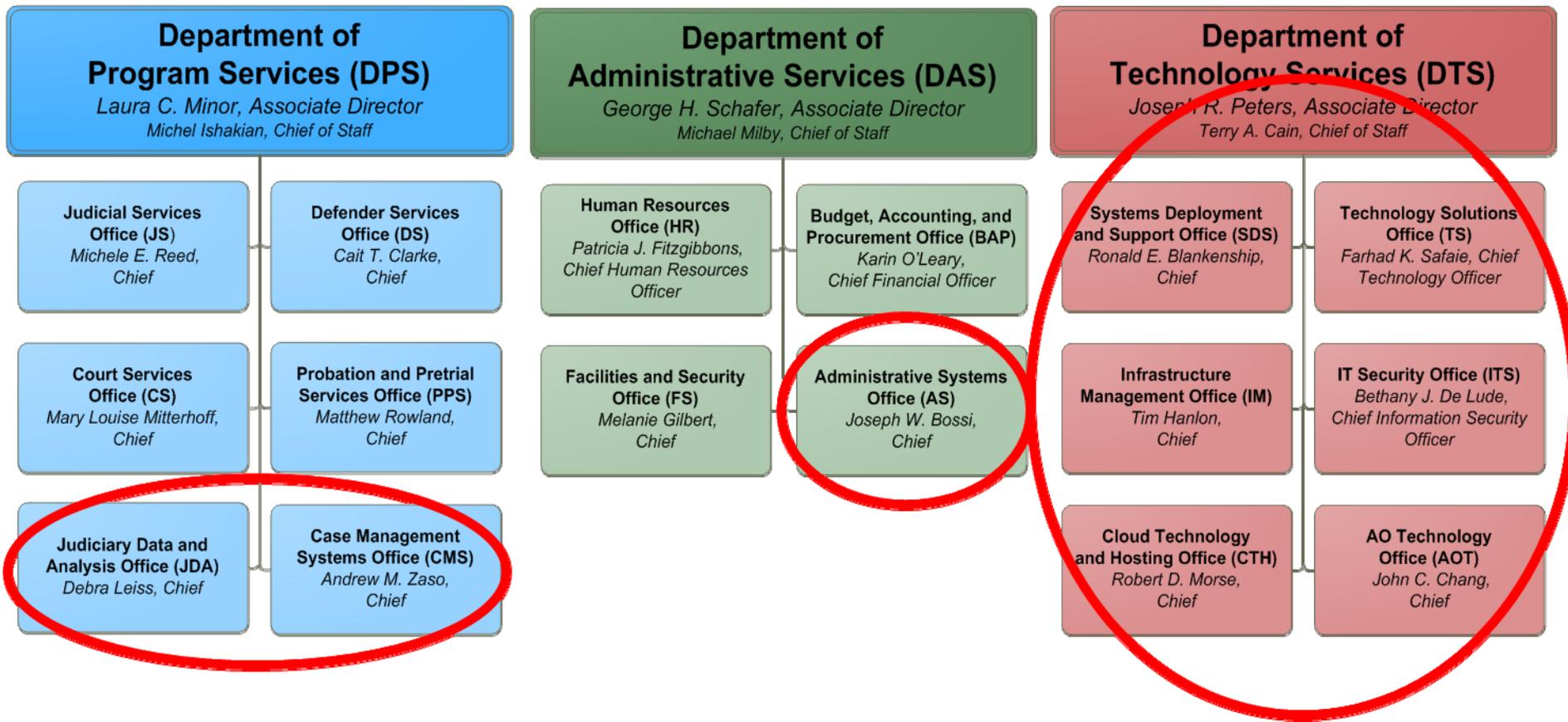
- Overview of Organization
- Case Management Systems Officer (CMSO)
  - Time Line
  - Goals
  - Agile Development
- Partner Program
- Next Steps

# Case Management Systems Office

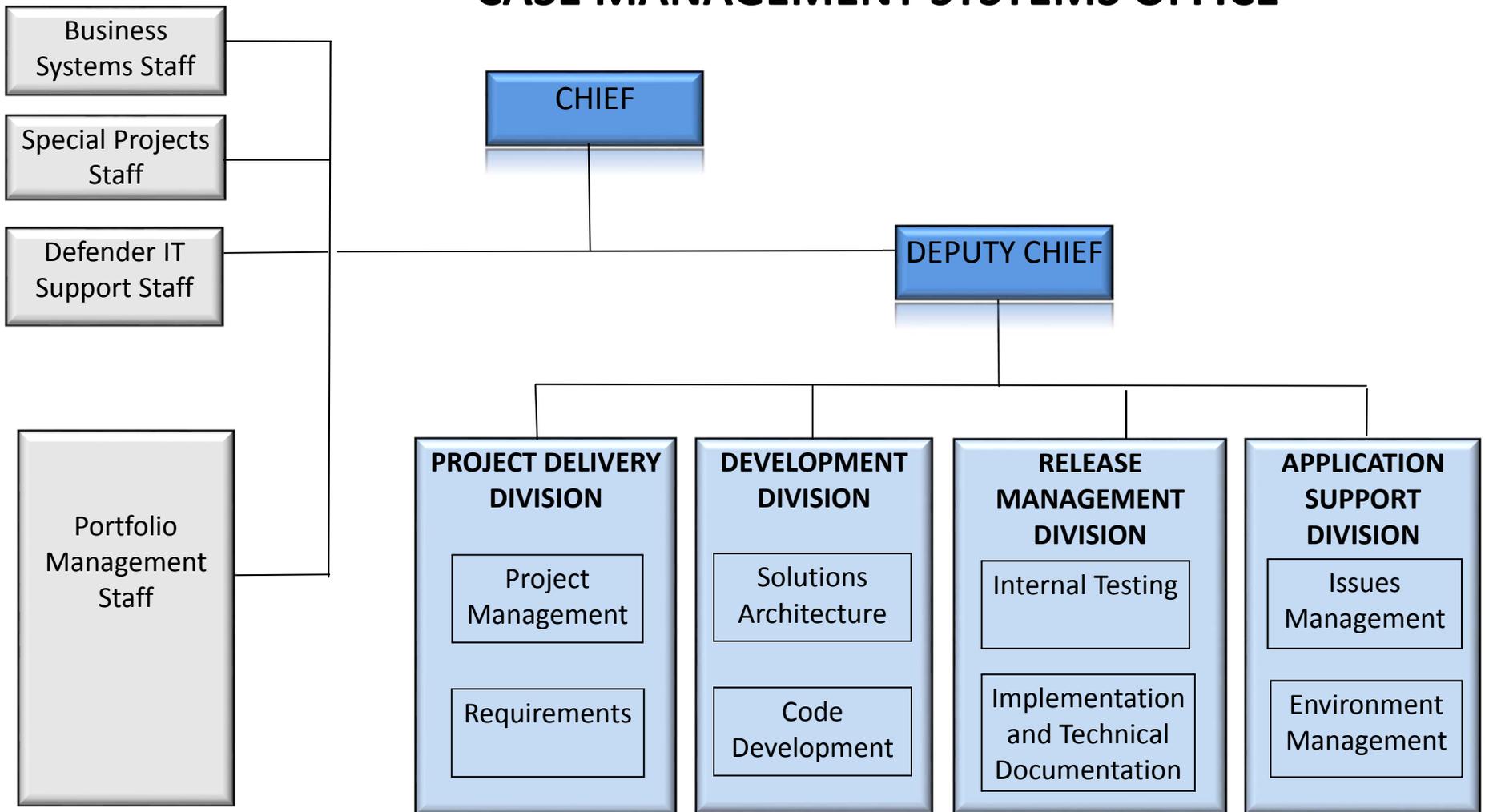
## Administrative Office of the United States Courts



## Technology Across the AO



## CASE MANAGEMENT SYSTEMS OFFICE



*“WHAT GETS BUILT”*

*“HOW WE BUILD IT”*

## **Status of Reorganization**

### **Resources pooled from Legacy offices**

- **CM/ECF**
- **Pretrial Probation**
- **Defender Office**

### **Time Line**

- **Interim – April 7<sup>th</sup>**
- **Final Approval June 25<sup>th</sup>**
- **Process of Staffing Vacancies over the next few months**

## Goals as we move forward

- Increase transparency
- Improve relationship with Local Courts
- Standardize Process (CM, Code Repository, testing etc.)

## Agile Development

- Increase frequency of delivery
- Increase Accountability
- Better Project oversight
- Increase Flexibility

## Partner Program

### Goal

- Tap into the creativity happening within the local courts
- Leverage what the local courts and AO do best
- Identify great products and turn them into national applications
- Leverage the experts through the TDY program

### Examples:

#### Probation Projects

- Case Plan (North Carolina Middle)
- PICTS (NY Southern)
- Field Application (Northern District of Oklahoma)

## Partner Program (Continued)

### NextGen

- Citation Application (New Orleans)
- CHAP Calendaring
- CEO Calendaring

# Next Steps

## Staffing the Organization

- Need to find the best and brightest people
- People willing to ask 'why' and create new processes

## Agile Development

- Implement process in stages
- Automate build process, testing, and security reviews
- Provide better insight to projects through test servers

## Transparency / Outreach

- Refine the Application Inventory (National and Local Apps)
- Learn more about what is happening in the local court
- Tap into technology experts – leverage TDY Program

